

Bill date: 6 April 2016
Bill number: 340562414
This is a VAT invoice
VAT registration number 684 9667 62
side 1 of 4



British Gas

Account number:
602240819

Contact us

 **0330 100 0222**
Mon - Fri 8am to 6pm

 britishgas.co.uk/business



Camerich UK Limited
61 Fairfax Road
London
NW6 4EE

Your first business electricity bill

58-62 Heath Street, Flat 1, Kingswell, LONDON, NW3 1EN

2 February - 5 April 2016

Your Fixed Price Energy Plan

Your Fixed Price Energy Plan ends on 01/02/2017. Call us to agree a new plan - **0330 100 0005**. To leave at the end of your plan, write to us at the address in 'Useful Information' by 02/01/2017.

Your account

Since your previous bill

Credit - 5 February 2016	£175.00	
Balance from last bill	£175.00	CR
New charges this bill (see over for details)		
Electricity charges	£408.72	
Discounts	£25.40	CR
Standing charges	£14.53	
Climate Change Levy (CCL)	£23.00	
Total charges exc VAT	£420.85	
VAT	£84.17	
Total new charges this bill inc VAT	£505.02	

Total amount due **£330.02**

We'll claim this amount from your bank account by Direct Debit on or immediately after 25 April 2016

It's easier with an online account – sign up for yours today

Thousands of our business customers have already discovered the benefits of having an online energy account. Signing up has never been simpler. If you haven't already, why not register for yours now?

With your online account you can:

- Submit meter reads
- Pay bills, view and download statements
- Set up and amend your Direct Debit
- See your energy usage in graphs
- Set and manage meter read alerts
- Choose to switch to 'paperless billing'

3 Simple steps to get started

1. Go to britishgas.co.uk/b2b
2. **Create your account** – Just enter your email address and choose a password
3. **Add your account details** – you'll find these on the bill

And that's it – you can start doing much more online

Useful information

Emergency or loss of supply

0800 028 0247

or contact: UK POWER NETWORKS, Fore Hamlet, Ipswich, Suffolk, IP3 8AQ

No heating or hot water?

Call our* 24 hour emergency helpline on 0800 294 8562

* Services provided by British Gas Services (Commercial) Limited are available to all British Gas and non British Gas business customers. Individual charges and terms and conditions apply. Please visit britishgas.co.uk/business/emergencies for more details

Help us prevent fraud

You can pay your bills by Direct Debit, BACS, Credit or Debit Card and cheque – we'll never ask you to pay by another method. To help us prevent fraud, please let us know if you're ever asked to pay us by another method by calling us on 0800 975 9423.

Calls to British Gas Business may be monitored for quality assurance and compliance purposes.

British Gas Business is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

Account enquiries

0330 100 0222

customerservices@britishgasbusiness.co.uk

Renewals

Email: businessrenewals@britishgas.co.uk
or write to: Renewals Team, British Gas, Penman Way, Leicester, LE19 1SZ

Are you moving your business?

We understand there's a lot to think about and we want to make it easier. Tell us about your move as soon as possible, so we can bill you accurately. 0330 100 0222

Fuel mix

We use a mixture of fuels to create the electricity we supply to customers.

British Gas fuel mix April 2014 – March 2015

Coal	11%
Natural Gas	33%
Nuclear	31%
Renewables	23%
Other Fuels	2%

What to do if you have a complaint:

- 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.
- 2 If you are still dissatisfied, please contact our Director of Customer Service. Email customer.service.director@britishgas.co.uk or write to: Lindsey Willars, Head of Customer Service, British Gas, Penman Way, Leicester, LE19 1SZ
- 3 If you are a micro-business and have followed steps 1 and 2, and your complaint is still unresolved after 8 weeks, you can contact Ombudsman Services Energy on 0330 440 1624 (Textphone 0330 440 1600), or via www.os-energy.org

Further information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Citizens Advice provides free, unbiased advice on consumer issues at adviceguide.org.uk or call the helpline on 08454 040506.

To view your terms and conditions please go to britishgas.co.uk/business/terms

Details of charges

S 03 801 952 Meter ID E11Z67300
12 0003 5781 990

Previous reading	Current reading	kWh	Rate	Charges
Unit Charge 147858 READ 2 Feb 2016	147858 READ 2 Feb 2016	0	9.844p	£0.00
Unit Charge 147858 READ 3 Feb 2016	148468 ESTIMATED 11 Feb 2016	610	9.844p	£60.05
Unit Charge 148468 ESTIMATED 12 Feb 2016	151455 READ 27 Mar 2016	2987	9.844p	£294.04
Unit Charge 151455 READ 28 Mar 2016	151733 ESTIMATED 31 Mar 2016	278	9.844p	£27.37
Unit Charge 151733 ESTIMATED 1 Apr 2016	152010 CUSTOMER 5 Apr 2016	277	9.844p	£27.26
Electricity charges exc VAT				£408.72
Standing Charge	10 days at 22.696p			£2.27
Standing Charge	54 days at 22.696p			£12.26
Climate Change Levy	3,875.00 kWhs at 0.554p			£21.46
Climate Change Levy	277.00 kWhs at 0.559p			£1.54
Direct Debit Discount				£25.40 CR
Total charges exc VAT				£420.85
VAT at 20%				£84.17
Total new charges this bill inc VAT				£505.02

Paying my bill online was so much easier than I expected

Talent Cupboard, Richmond



Our customers say it's easier online

Discover the benefits of an online account by registering today

Your new online account is designed to give you greater control of your business energy by letting you do more online.

You can now:

- ✓ Submit meter readings online or via our smartphone app
- ✓ Set up and amend your Direct Debits
- ✓ Pay bills, view and download statements
- ✓ Set up and manage meter reading alerts
- ✓ Choose to switch to 'paperless' bills
- ✓ View your energy consumption
- ✓ Manage your renewal online

Getting started is easy

Getting started is quick and simple. When you first sign up for your online account, you'll need your account number and site postcode which you can find on this bill.

- 1 Go to britishgas.co.uk/b2b
- 2 Create your account – just enter your email address and choose a password
- 3 Add your contact details – and that's it! You can start managing your energy online

Find out more

Watch a short demo video to learn more about your online account: britishgas.co.uk/business/

Why not sign up for your online account today?



britishgas.co.uk/b2b



Or scan the QR code with your smartphone

COPY