



Delhi Jal Board

(Government of NCT of Delhi)
HQ: Varunalaya Phase II, Karol Bagh, New Delhi – 110005
Regular Water Bill



एक कदम स्वच्छता की ओर

Name: SH JAGMEET SINGH
Address: D-22 (Igf), LPN II, Delhi

Mobile No.: 9810195032
Zone/MR Code: SZ2/ 888/METERED
Area Code: A-229/Lajpat Nagar
Old WCN: 38625
New KNO: 9710231000

Consumer Category: CAT II
Premise Detail: (No of floors-1)
Water Usage: 36-Shops
Meter No.: NA
Meter Type (DJB/Pvt): PVT
Meter Size (mm): 15
Bill No.: 971025235595
Bill Cycle: ZALL(2016-01)
Bill Basis: Provisional : Actual Average

Bill Date
15-APR-2016
Bill Amount (Rs.)
1280
Bill Due Date
02-MAY-2016
Amount Payable After Due Date(Rs.)
(5% surcharge will be applicable after due date)
1344
**If bill is not paid till Bill Due Date-
Water connection may be disconnected**



Meter No	UoM	Current Meter Read		Previous Meter Read		Current Consumption	
		Meter Reading Date	Reading / Meter Status	Meter Reading Date	Reading / Meter Status	Days	Units
NA	KL	14-APR-2016	/ NS	20-FEB-2016	1704 / OK	54	25

Bill Details: Current Period Charges (20-FEB-2016 to 14-APR-2016)

Applicable Rate Period	Description	Amount(Rs.)
21-FEB-2016 to 14-APR-2016	Total Consumption Charges	469.94
21-FEB-2016 to 14-APR-2016	Sewerage Charge (60 % of Water Consumption Charge)	281.96
21-FEB-2016 to 14-APR-2016	Water Cess Charge @ 2 Paise per Kl	0.50
21-FEB-2016 to 14-APR-2016	Service Charge - Consumption between 6-15 KL	527.08
21-FEB-2016 to 14-APR-2016	Subtotal Bill Amount	1279.48
Adjustment Details Are Listed Below		

Arrear, If any (Rs.)	0.00
Opening Balance/Adjustment, If any (Rs.)	0
Total Consolidated Bill Amount Payable (Rs.)	1280
Late Payment Surcharge (Rs.)	1344
63.97	Amount with LPSC (Rs.)

Bill History						Payment History		
Bill Id	Bill from Date	Bill to Date	No. of Days	Amount(Rs)	Units	Receipt Id	Amount(Rs)	Date
971025583779	16-OCT-2015	20-FEB-2016	127	2823	48	971023186698	2822.81	05-MAR-2016
971021066696	20-AUG-2015	16-OCT-2015	57	1056	18	971023110303	1055.66	01-NOV-2015
971026595010	01-JUL-2015	20-AUG-2015	50	8129	44	971023101880	8128.14	07-SEP-2015
971023536107	13-APR-2015	01-JUL-2015	79	4368	57	971023147783	2206.60	04-MAY-2015
971024971000	21-FEB-2015	13-APR-2015	51	2207	26	971023146726	3243.10	12-MAR-2015

Important Message

Use of online booster not only increases chance of water contamination but also increases the bill. Please do not use online booster.



Delhi Jal Board Bill Payment Counter Foil



एक कदम स्वच्छता की ओर

New KNO	9710231000	Name	SH JAGMEET SINGH	Bill No.	971025235595
Bill Date	15-APR-2016	Bill Due Date	02-MAY-2016	Bill Amount (Rs.)	1280
Bill Amount with LPSC (Rs.):	1344	Payment Date/Amount Paid(Rs.)		Cash/Cheque No./DD No.:	
			Name of Bank / Branch		
Service Cycle	ZALL	Service Route	1	Route Sequence	817

Category	Monthly Consumption (KL)	Service Charge (Rs.)	Volumetric Charge (Rs. Per KL) ¹
Category-I (Domestic/Purely Residential)	Up to 20	146.41	4.39
	20 to 30	219.62	21.97
	Above 30	292.82	36.61
Category-II (Commercial and industrial having intensive use of water)	0 to 6	146.41	14.64
	6 to 15	292.82	21.96
	15 to 25	585.64	29.28
	25 to 50	1024.87	75.21
	50 to 100	1171.28	117.13
	Above 100	1317.69	146.41

Note: Tariff applicable for Category-IIA (Govt. institutions is same as commercial/industrial category II. For properties having 2000 sq. meters or more plot size area, rebate applicable will be 10% rebate on total bill amount if any of the two services i.e. Rain Water Harvesting or Waste Water Recycling exist in functional form and 15% if both exists, which is required to be certified as functionality the ZE concerned.

*Consumers should use MDPE pipe for underground portion for carrying portable water

How to calculate your Bill amount:

Divide the total units consumed by number of days for which bill has been issued and Multiply by 30 to give per month average water consumption. Water consumption charge will be calculated as per tariff for the respective category as mentioned above. Sewerage maintenance charge will be 60% of water consumption charges. Add Service Charges as per respective category and consumption slab. It will give you the bill amount.

Payment Channels:

Besides DJB ZRO's offices listed below, consumer can make payment online through e-payment gateway option at RMS/DJB website/Customer Portal (www.djb.gov.in) and branches of authorized Banks by Cash and Cheque at Allahabad Bank, Corporation Bank, IDBI Bank, Union Bank Of India, KIOSK installed at different locations, Outlets of Easy Bill and through ITZ Card.

** Cheque may be issued in favour of "DJBXXXXXXXX", where XXXXXXXX represents 10 digit new KNO.

Payment may be made through NEFT/RTGS to any of the DJB A/C in Kotak Mahindra Bank (DJB -New KNO>, Kotak Mahindra Bank, IFSC - KKBK0000214, Current, Connaught Place)

For any issue related to reading, billing, no water supply, dirty water supply, sewage blockage etc. consumer can call at central customer care number **1916 (20 lines)** by taking complaint No., consumer can directly contact concerned ZRO or his Dy. Director or Joint Director Revenue to resolve almost all grievances at following nos:

Abbreviations on bill

SL.No.	Zone	ZRO Location and Collection Counter	Meter Reading/ Bill Related	Water Supply and Sewer related	Concerned Dy. Dir./Joint Dir
1	Central I	Jhandewalan	ZRO 23612792	EE 23269053	Sh. Suhagpal (Dy. Director) 9650291317
2	Central II	T.Biysa College	ZRO 23546251	EE 23969431	
3	Central II	Pratap Nagar	ZRO 23692201	EE 23969431	Sh. Ajay K. Sharma (Dy. Director) 23520628
4	North II	Mukherjee Nagar	ZRO 27906627	EE 27904862	
5	North West II	Overhead Tank Ashok Vihar	ZRO 27301456	EE 27301285	Sh. Rajeshwar Tiwari (Dy. Director) 27040533
6	North West II	Kamla Nagar	ZRO 27395044	EE 27301285	
7	North West IV	Kewal Park	ZRO 27675270	EE 27615600	Sh. Parag Ram (Dy. Director) 22468751
8	North II	Baram	ZRO 9999075882	EE 27904862	
9	North West I	Overhead Tank Sulthanpuri	ZRO 25476298	EE 25964317	Sh. V. P. Tanwar (Dy. Director) 29813668
10	North West II	Sector 4 Rohini	ZRO 27940004	EE 27851040	
11	North West II	Narela	ZRO 27281673	EE 27851040	Sh. G. Dayal (Dy. Director) 25221154
12	East I	Overhead Tank Preet Vihar	ZRO 23444424	EE 27722392	
13	East I	Mayapuri Vihar		EE 22727815	Mrs. Abha Tyagi (Dy. Director) 25557475
14	East II	Shigpur	ZRO 22047239	EE 22517270	
15	East II	Yojna Vihar	ZRO 22158119	EE 22517270	18003024669
16	North-East I	GTB Endave	ZRO 9650617779	EE 22130695	
17	North-East II	Yamuna Vihar	ZRO 9650300335	EE 22584843	18003037232
18	North-East III	New Seelampur	ZRO 9650306667	EE 22595645	
19	North-East I	Shahdola	ZRO 22591171	EE 22130695	18003000136
20	South I	Saket	ZRO 26648297	EE 29552688	
21	South II	Lajpat Nagar	ZRO 29239806	EE 29811558	18003000136
22	South II	Giri Nagar	ZRO 9650291631	EE 29819065	
23	South II	GK II	ZRO 29239806	EE 29233037	25557475
24	South IV	Santa Vihar	ZRO 29943159	EE 26388976	
25	South West II	Vasant Kunj	ZRO 26897787	EE 25322152	18003000136
26	South West II	R.K. Puram	ZRO 26193424	EE 26167618	
27	West II	Punjabi Bagh	ZRO 29814106	EE 25913870	18003000136
28	West II	Rajender Nagar	ZRO 25724538	EE 25913870	
29	South West I	Kamla More	ZRO 25122297	EE 25547658	18003000136
30	West I	Jamali Puri B-Block	ZRO 25557475	EE 25125273	
31	West I	Rajouri Garden		EE 25125273	18003000136
32	West I	Sushah Nagar	ZRO 9650577272	EE 25125273	
33	West II	Paschim Vihar	ZRO 23252797	EE 25475004	18003000136
34	MNWS	SUJ2- Mehrauli			
35	MNWS	SUJ2- GK			
36	MNWS	SUJ2- R.K.Puram			
37	MVV	SPML- R.K.Puram			
38	NWS	Paschim Vihar			
39	NWS	Najibgarh			
40	NWS	Nangloi			

New Code	Meter Status	New Code	Meter Status
ok	ok	RD DT	Reading Detained
PUMP	Pump Connection	NS	No Status
NUW	No Use Of Water	TEST	Meter Under Testing
PLUG	Plugged	DFMT	Defective Meter
DEM	Demolished	STP	Stopped
PLOC	Premises Locked	MTTM	Meter Tampered
NRES	No Response	MREV	Meter Reverse
MLOC	Meter Locked	REP	Under Repair
MBUR	Meter Buried	UNMT	Running Unmetered
VMMT	Vapoured/Moistured Meter	BYPS	T-Joint/ByPass
DUST	Dusty Meter	CUT	Meter Cut-Off
BJAM	Box Jammed	NTRC	Not Traceable
ADF	Access Denied/Refused	NOWC	No Water Connection At Site

UoM Unit of Measurement

Incase your grievance is not resolve or consumer is not satisfied with reply of field officers, one can contact at Rev.(HQ) for bill related problems to ZRO(R) HQ 23634490, Dy. Dir(R) HQ at 23614841,23557792, Joint Director 23634491 or Director(Rev) 23526205. Since whole system is computersed, consumer is requested to contact concerned ZRO or Dy. Dir./Dt. Director first.

Note : Payments in respect of New water connection, mutation, disconnection and reopening cases should be made within prescribed time, failure may result in withdrawal of sanction.

> Please use your New KNO for all communication with DJB
> For any further queries, visit DJB website: www.delhi Jalboard.nk.in