

Bill date: 12 April 2016
Bill number: 161979646
This is a VAT invoice
VAT registration number 684 9667 62
side 1 of 2



Account number:
602219716

Contact us

0330 100 0222
Mon - Fri 8am to 6pm

britishgas.co.uk/business



Miss Kimberley Towse
Affect Energy Limited
Brighton Road
Unit 7, Riverside B
Shoreham-by-Sea West Sussex
BN43 6RE

Your business gas bill

Brighton Road, Unit 7 Riverside Business Centre, Shoreham-by-Sea, West Sussex,
BN43 6RE

19 January - 1 April 2016

Your Fixed Price Energy Plan

Your Fixed Price Energy Plan ends on 19/12/2016. Call us to agree a new plan - **0330 100 0005**. To leave at the end of your plan, write to us at the address in 'Useful Information' by 19/11/2016.

Your charges (see over for details)

Outstanding balance on 19 January 2016	£12.18
Cash/Cheque - 4 February 2016 , thank you	£12.18 CR
Balance from last bill	£0.00

New charges this bill (see over for details)

Standing charges	£22.38
Climate Change Levy (CCL)	£20.91
Total charges exc VAT	£427.15
VAT	£85.43
Total new charges this bill inc VAT	£512.58

Total amount due **£512.58**

Please pay this by 22 April 2016



Gas Payment Slip

British Gas

bank giro credit

155

Reference (customer account number)

602219716

Credit account number

143 0947

Amount due

no fee payable at P.O. counter

£ 512.58

Cheque acceptable at a Post Office

Affect Energy Limited



Total cash

Cheques

Cashiers stamp and initials

Signature
Date

/ /

43-09-47

HSBC Head Office Collection Account

£

Please do not write in the area below or fold this voucher

161979646602219716 A4241430947 91 X

Useful information

Gas emergency

0800 111 999

If you smell gas or suspect a gas leak, please call the National Gas Emergency Service immediately. This line is available 24 hours.

No heating or hot water?

Call our* 24 hour emergency helpline on 0800 294 8562
* Services provided by British Gas Services (Commercial) Limited are available to all British Gas and non British Gas business customers. Individual charges and terms and conditions apply. Please visit britishgas.co.uk/business/emergencies for more details

Calls to British Gas Business may be monitored for quality assurance and compliance purposes.

British Gas Business is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

Account enquiries

0330 100 0222

customerservices@britishgasbusiness.co.uk

Renewals

Email: businessrenewals@britishgas.co.uk

or write to: Renewals Team, British Gas, Penman Way, Leicester, LE19 1SZ

Are you moving your business?

We understand there's a lot to think about and we want to make it easier. Tell us about your move as soon as possible, so we can bill you accurately. 0330 100 0222

Converting units to kWh

Imperial Meters (displaying cubic feet or Ft on the meter) start at step 1

Metric Meters (displaying cubic meters or M³ on the meter) start at step 2

- ① Convert the units into cubic meters by multiplying by 2.83
- ② Multiply the cubic meters by the Correction Factor 1.022640
- ③ Multiply this by the Calorific Value
- ④ Convert to kWh by dividing by 3.6

What to do if you have a complaint:

- ① Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.
- ② If you are still dissatisfied, please contact our Director of Customer Service. Email customer.service.director@britishgas.co.uk or write to: Lindsey Willars, Head of Customer Service, British Gas, Penman Way, Leicester, LE19 1SZ
- ③ If you are a micro-business and have followed steps 1 and 2, and your complaint is still unresolved after 8 weeks, you can contact Ombudsman Services Energy on 0330 440 1624 (Textphone 0330 440 1600), or via www.os-energy.org

Further information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Citizens Advice provides free, unbiased advice on consumer issues at adviceguide.org.uk or call the helpline on 08454 040506.

To view your terms and conditions please go to britishgas.co.uk/business/terms

ESTIMATED READINGS

To keep your charges accurate go to britishgas.co.uk/business/meter-readwith your latest reading.

Details of charges

Meter point reference: 663279008 Meter serial number 09144645

Correction factor 1.022640
Calorific value 39.2

Previous reading	Current reading	Units	kWh	Rate	Charges
Unit Charge					
8989 ESTIMATED 18 Jan 2016	9329 ESTIMATED 31 Mar 2016	340	10714.49	3.541p	£379.40
Unit Charge					
9329 ESTIMATED 1 Apr 2016	9333 CUSTOMER 1 Apr 2016	4	126.05	3.541p	£4.46
Gas charges exc VAT					£383.86
Standing Charge		74 days at 30.246p		£22.38	
Climate Change Levy		10,714.49 kWhs at 0.193p		£20.67	
Climate Change Levy		126.05 kWhs at 0.195p		£0.24	
Total charges exc VAT					£427.15
VAT at 20%					£85.43
Total new charges this bill inc VAT					£512.58

How to Pay

Please always quote your account number: **602219716**

Help us prevent fraud

You can pay your bills using the payment methods listed here - we'll never ask you to pay by another method. To help us prevent fraud, please let us know if you're ever asked to pay us by another method by calling us on 0800 975 9423

Direct Debit

The easiest way to pay. Set up a Direct Debit, please call us on 0330 100 0222.

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 52464055. Please email the remittance advice to BGB.Payments@centrica.co.uk Alternatively, you can post to British Gas, Payment Area 60, Camberley, Surrey, GU95 1AW.

Debit or Credit card

To pay by Debit or Credit card, please call us on 0330 100 0222.

Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, Payment Area 60, Camberley, Surrey, GU95 1AW.

Problems paying this bill?

If you are having problems paying we can help, please call 0330 100 0222, or go to britishgas.co.uk/business/financial-difficulty