



Transport for London
LICENCE
to operate private hire vehicles
in London



Issued by Transport for London, the Licensing Authority. This licence entitles the holder to accept bookings for Private Hire Vehicles only from the addresses shown in part B of this licence and in accordance with the regulations and conditions pertaining to the Private Hire Vehicles (London) Act 1998.

PART A

Licence number: 76430102
Licence holder's name: City Group Inter-Rent Plc
Type of Operator: Standard

A licensed London PHV Operator:

- Shall maintain public liability insurance cover, which has a minimum indemnity of £5m in respect of any one event, for any of the operating centres specified in his licence that is accessible to members of the public;
- Shall, if asked by a customer, agree the fare for the journey booked, or, provide an estimate of that fare;
- Who is convicted of an offence must, within 14 days, inform TfL of the details of the conviction. This applies to all persons associated with the licence (e.g. all of the directors of a limited liability company);
- Shall notify TfL of any change to the information provided in the application for his licence, or any application to vary that licence within 14 days of the change
- Who dismisses a driver for unsatisfactory conduct in connection with the driving of a private hire vehicle must inform TfL of the name of driver and the circumstances of the case, within 14 days of the driver's dismissal;
- Shall not use CB apparatus in connection with his private hire business;
- Must have and maintain effectively, a procedure for dealing with complaints. As part of this obligation, the operator must record and retain the prescribed particulars of any complaints he receives;
- Must have and maintain effectively, a procedure for dealing with property left behind by customers in his cars or operating centres. As part of this obligation, the operator must record and retain the prescribed particulars of any property found or reported missing to him;
- Must charge a fare in accordance with his fare structure for PHVs when using a London licensed taxi to carry out a booking, unless the fare shown on the taxi's meter is less; and
- Who is granted a 'small' PHV operator's licence must not have any more than two private hire vehicles available to him at any one time for the purpose of carrying out private hire bookings he has accepted

Licence Start Date: 22 December 2011
Licence Expiry Date: 21 December 2016

On behalf of Transport for London the Licensing Authority

Any complaints or queries in respect of the licensee should be directed to
TFL London Taxi & Private Hire, PO Box 177, Sheffield, S98 1JY





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PART B

Licence number: 764301

Licence holder's name: City Group Inter-Rent Plc

Trading at: 1, Poplar Place, Bayswater, W2 4AS

Type of Operating Centre: Commercial

Trading as:

City Inter-Rent Plc; SMART CITY PRESTIGE;

Conditions:

Exemptions:

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MAYOR OF LOND



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