

Account number
671 059 344 678

Bill date: 17 Jun 2015



edfenergy.com

0800 096 2255

8am-6pm Mon-Fri

24 hour emergencies:

Electricity: 0800 678 3105



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Mrs Angela Elliott, Office Manager
Finance Department, Happy Energy Ltd
Pool Innovation Centre
Trevenson Road
Pool
Redruth
TR15 3PL



Dear Business Customer,

Your business electricity bill

Please read this carefully as you've come to the end of your annual billing period and we've reviewed your current balance. We've taken this into account to set your Direct Debit amount for the year ahead.

For 19 March 2015 - 16 June 2015 (90 days)

The balance on your last bill (18 March 2015)	£654.01 in debit
You paid us (1 payment of £37.10, 3 payments of £33.00)	£136.10 credit
Your charges for this period (including VAT)	£225.32

Your new account balance **£743.23**
in debit

We'll take £743.23 on or immediately after 3 Jul 2015
Your monthly payments are **INCREASING**

Because we are collecting a large amount of money, we have tried to contact you before sending this bill. If you'd like to discuss this balance or set up a payment plan, please call **0800 096 7361**.

Following a review of your account and/or correspondence with you, and having considered your usage (adjusted for typical weather patterns), current account balance and prices (including VAT), your new monthly payment is based on you spending a further **£1,028.72** on energy between **17 Jun 2015** and the end of your annual billing period.

We'll take one more payment of **£33.00** (to comply with the Direct Debit notification period), which leaves 11 payments of **£90.52** in this billing period to keep your account generally on track.

You will find details of how we set Direct Debit amounts on the last page of your bill.

Supply Address:

Unit 1, Old Highways Depot, New Road,
Perranporth, TR6 0DL

Submit regular meter readings for accurate bills

1. Online with MyAccount at edfenergy.com/myaccount-sme
2. On the phone with our automated service on **0800 096 7361**.
3. Online at edfenergy.com/smeread
4. On your iPhone, iPod touch or iPad with our **free app**, available on the App Store.

Keep track of your energy account

With MyAccount you can view bills and get instant balance updates in one convenient place. For more information, visit edfenergy.com/myaccount-sme

About your charges

⚡ Electricity

Period	Previous reading	Latest reading	Electricity units used	kWh rate	Charge
Meter: D13D34055 Tariff: Fixed for Business 43 to Jun 16 - Direct Debit					
19 Mar 15 - 16 Jun 15	4582 OUR READ	6162 OUR READ	1580 kWh	⊠ 13.18p ⊠	£208.24
Standing charge (90 days @ 25.00p per day)					£22.50
Total electricity charges for this period					£230.74
Direct Debit Discount @ 7% of £230.74					£16.15 credit
Subtotal					£214.59
VAT @ 5% of £214.59					£10.73
Total VAT					£10.73
Total charges for this period					£225.32

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About your tariff

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⚡ Electricity

Tariff name	Fixed for Business 43 to Jun 16
Payment method	Monthly Direct Debit
Tariff notice date	31 May 2016
Tariff notice statement	
If you wish to opt out of your renewal or leave, you must provide notice by the notice date above. You will then be free to transfer your supply after your end date, so long as you have no outstanding balance. Notice received later than this will be subject to a 30 day notice period. You can provide notice by phone, fax, online or in writing. See clause 6 of your Terms and Conditions for more information at edfenergy.com/business/terms	
Tariff end date	30 Jun 2016
Exit fee (for early cancellation of tariff)	Please refer to edfenergy.com/leavingsme

⚡ Electricity

Supply number:

S	03	801	110
	22	0004	0838 588

Distributor:

Western Power Networks, Information Centre,
Avonbank, Feeder Road, Bristol, BS2 0TB. Call
0845 601 2989



Your payment history

27 March 2015	£33.00
1 April 2015	£37.10
28 April 2015	£33.00
27 May 2015	£33.00

About your usage

We don't have enough information to show you a full comparison of this bill with the same period last year. These graphs will update on future bills as we gather more information about your consumption on each meter.

