



Believe in better

Mr Nicholas Jaffray
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LONDON
W11 4PU



374/00127
10235

3 November 2014

Your Account Number: 622137562337



We're sorry you've decided to transfer your Sky Fibre Unlimited

Hello Nicholas,

We've recently been advised by another provider that you'd like to transfer your Sky Fibre Unlimited service for the following number: 02030919311.

This will take place on 06 November 2014.

If you are not aware of this transfer request, or have changed your mind, please call us on 03442 410 104 as soon as possible and our specialist team will be able to help. Otherwise, you don't have to contact us to cancel your contract/s and your new provider will now do everything required to transfer the service/s shown below.

Important Information

When your services are transferred, you will also lose your Sky Broadband technical features, tools and protections.

In particular, the protection offered by Sky Broadband Shield and McAfee Security and your access to Sky WiFi (if you have these) will end from the date that your Sky Broadband ends.

If you are a Sky TV customer, your Sky TV will not be cancelled as a result of the transfer.

If your Broadband service was part of an offer this may affect your future pricing. Please visit sky.com/mysky to sign in and view your latest monthly subscription.

Early Termination Charges

If you are in your minimum term and transferring as a result of a notification we have sent stating you can leave without charge, and you haven't already contacted us, you will need to call us in accordance with the instructions in your notification so that we can ensure the below early termination charges are not applied.

However, if you've chosen to transfer your Sky Fibre Unlimited within the minimum term of your contract for any other reason, you will need to pay the following early termination charge for leaving early.

Subscription	Minimum Term	Early Termination Charge
Sky Fibre Unlimited	12	£59.00
Total:		£59.00

£22 line rental

£ 70.87

