

ABOUT MTA

WHO WE ARE AND WHAT WE DO

WHO WE ARE?

MTA Travel Solutions was born in 1975 and since then we have been providing wonderful vacations for our clients. Our job is to make you feel like home away from home. Our mission is very clear: A firm commitment to customer satisfaction. We seek to always provide professional solutions and added value in all our services to exceed our client's expectations.

In all these years we have managed to establish strong relationships with our network of local providers. We have delivered our clients nature, cultural and sustainable trips adjusted to every need and profile.



WHAT WE DO?

Make your dream vacation come true. Behind these statements there are more than 38 years of experience and effort. Our motto is "Kaizen" which means continuous improvement in Japanese. We recognize that a good service is more than a competitive price; it's a near-obsessive attention to detail that transforms a good experience into an exceptional one. We don't want to sell you a travel package; we want to understand your needs, so we can custom design a travel solution that meets your specific requirements. We look at your opportunities and challenges and design a solution customized to fit you.

SUSTAINABILITY

In MTA Travel Solutions we are 100% committed towards sustainable tourism. We believe in the benefits that the tourism generates to the receptive countries, we know that is a very important part of the economies and that produces many sources of work. We consider that the tourism industry should help the entire country, that is why we support the sustainable tourism and we promote that we all see the benefits. We should travel respecting the nature and the environment.

The degradation of the environment has no boundaries. In MTA Travel Solutions we are highly committed to respect and to take care of the environment according to the established sustainable tourism policies. We also promote these policies among our personnel, providers and clients.

Although there are moments in which we don't notice it clearly, our environment is part of ourselves that is why we should take care of it; we can let it deteriorate. In MTA Travel Solutions we believe that we can



MANUEL ANTONIO
NATIONAL PARK



ARENAL VOLCANO
NATIONAL PARK



TORTUGUERO NATIONAL
PARK

SOME OF OUR SUSTAINABLE POLICIES



make the difference and to contribute to live in a better world, that is why we choose the sustainable tourism.

Sustainable tourism is not just limited to areas of ecological significance, but actively aims to reduce negative impacts in a holistic way, in urban, rural, and wilderness areas. Issues confronted include economic viability, socio-cultural sensitivity, and environmental sustainability, at

destinations of natural and cultural significance, in both mass tourism and the various niche tourism segments. Sustainable tourism not only examines and responds to the needs of the present, but how current actions will also reduce negative impacts in the long term.

Besides fun and adventure, to practice sustainable tourism has a commitment: to maintain and to respect the natural and cultural patrimony of the places we visit. It is very easy to become a responsible tourist and we all can do it.



- Observe the country laws, norms and regulations
- The tourism sustainability as a part of the company's culture
- Ethic and moral responsibility
- Recycling program
- Water and energy consumption program
- Proper use of the office resources
- Priority to providers that have responsible practices
- Use of professional and certified guides
- Personnel training
- To inform the client of our sustainable policies and practices
- Constant training and improvement
- Code of conduct
- To reduce the impact of our passengers in the environment

Because of our continuous effort to do things the right way, we have obtained level 4 in the Certification for Sustainable Tourism (CST) program promoted by the ICT (Costarrican Institute of Tourism). For more information you can check: <http://www.turismo-sostenible.co.cr/es/directorio/agencias-tour-operadoras/miki-travel-agency/view-details.php>

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FROM COMMERCIAL SEXUAL EXPLOITATION IN TRAVEL & TOURISM