

Hello, we are TUCU.

**We help business owners manage their IT,
electronic files & client communications.**



Pain Free IT
For The Modern Business

tucu

“...a reliable technology provider, who shows up on time and always gets the job done”

Eric Carmona, IT Manager, Stikeman & Elliot

Vetted &
Approved

TUCU has been **vetted and approved** by three of Toronto's largest legal firms;

- ◆ DWPV
- ◆ Blakes
- ◆ Stikeman & Elliot

We've been **approved** to support their lawyers and sensitive legal case files after hours and in their homes. We're proud to serve as an extension of their in-house IT department. **Our trustworthy team** is ready to help you too.



We Don't Sell Equipment

We're IT **advisors** and implementers. Count on **unbiased** advice.



We're On Your Team

Fiduciary service makes all the difference. We act as a team member, your best interest is our guide.



We Want You To Be Happy

We're invested in a **long term** relationship with you. Count on our no fix=no fee policy + 10 day warranty.

IT
Support

- ☑ Computers & Devices
- ☑ Servers & Networks
- ☑ Data Recovery
- ☑ Phone Systems

Mesh
WiFi

Say Goodbye To Spotty WiFi, And...

Spread your internet signal across your office, warehouse, or anywhere else you need it. Enterprise grade, scalable and cost effective enough for residential installation.

Office
365

Your Office In The Cloud

We'll help you choose the right subscription. We will **migrate your existing** email and data to your new accounts. Get ongoing support with our expert techs, **not** call centre reps.

Cloud
Solutions

Remote Work Solutions

We've been doing cloud since before it was called cloud. Talk to us about **options that fit your needs**.





Are You Losing Clients?

61% of consumers surveyed think that an SMB is outdated if the company is still using 5-10 year old operating systems.

90% reported they would consider doing business with an up-to-date competitor instead.

Update your IT, starting with a **free consultation** and **estimate from TUCU**. We're here to help. We make IT work for you.

Pain Free IT Since 2003

Don't you deserve it?

We're trained in IT fundamentals with deep roots in the IT infrastructures that run today's SMB's; Windows Servers, Microsoft Software, Nortel Phone Systems.

We're **future thinkers** too. We adopt emerging tech and guide you. Think virtual servers, cloud, hosted VoIP phone systems.

Our deep experience, customer-centric approach, attentive, responsive service, **transparent pricing**, unbiased advice and **non-sales approach** will make you wonder why you didn't call us sooner.

IT investing and management is about putting **your best face forward** to attract more clients to your business. It's what we do. And **we make it easy** for you. Get in touch today for a free consult. We would love to hear from you.

"Price Is What You Pay. Value Is What You Get."

Warren Buffet said that.

The value of a trusted IT advisor is priceless. Count on our trusted advice, no fix = no fee policy, and a 10 day warranty.

FastFix Service \$45

Perfect for troubleshooting small issues by phone or remotely.

Remote Support \$75

We log in to repair issues or perform security updates.

On Site Value

We come to you. Call us today.

Monthly Support Plans from \$299

With 24 / 7 monitoring and **4-hour critical response time**. No contracts. Call us to learn more.

Start Ups, Upgrades & Relocations

From setting up an entire network from the ground up, cabling a new office or store, migrating all your IT to a new location, or getting your team set up with Office 365, we do it all. Quotes are free.

Contact us today. We're easy to talk to.

Toronto: (416) 292-3300

Durham: (905) 233-4858

info@tucu.ca www.tucu.ca

"TUCU is head and shoulders above computer consultants I've used in the past. The service is prompt and thorough, the rates are reasonable, and I feel that TUCU is a partner in my work..." **David, Writer**