

## **NCFE QUALIFICATIONS**

**Level 3 Diploma in Skills for Business**

**Level 2 Diploma in Business Administration**

**Level 3 Diploma in Business Administration**

**Level 1 Certificate in Customer Service**

**Level 2 Diploma in Customer Service**

**Level 3 Diploma in Customer Service**

**Level 2 Diploma in Team Leading**

**Level 3 Diploma in Management**

**Level 4 Diploma in Management**

**Level 5 Diploma in Management and Leadership**

**Level 3 Award in Education and Training**

**Level 3 Certificate in Education and Training**

**Level 3 Award in Assessing Competence in the Work Environment**

**Level 3 Certificate in Assessing Vocational Achievement**

**Level 3 Award in Assessing Vocationally Related Achievement**

**Level 4 Award in Understanding the Principles and Practices of Assessment**

**Level 4 Award in Understanding the Internal Quality Assurance of Assessment**

**Processes and Practice**

**Level 1 Award in Mental Health Awareness**

**Level 1 Award in Stress Awareness**

**Level 1 Certificate in IT User Skills (ITQ)**

**Level 2 Certificate/Diploma in IT User Skills (ITQ)**

**Level 3 Certificate/Diploma in IT User Skills (ITQ)**