



Happy Landlord Scheme

Hawk & Chadwick Ltd have released a 'Happy Landlord Scheme' for all Landlords who wish to use them as their sole agent for letting their property.

What is it?

Hawk & Chadwick will guarantee that, as a Landlord, you will be 100% happy with our services. We offer this scheme to any and all Landlords whom have used or wish to use the company to let their property. The best thing about it? It doesn't cost a thing!

What do you want from me as a Landlord?

All we ask of you as a Landlord is that:

- We are the sole agent that is letting and marketing your property
- You are able to communicate your needs and any matters to your Personal Consultant within the Company
- You honestly review our services on these review sites:
 - [allAgents](#)
 - [Google+](#)
 - [Review Centre](#)
 - All other social media ([Facebook](#), [Twitter](#), [LinkedIn](#) etc)
- You recommend us to friends, family and others you think may benefit from our services, even if it's not lettings

What if I'm not happy with the service?

At Hawk & Chadwick we have a fair and unbiased internal complaints procedure. We will be more than happy to look through your official complaint and try to rectify any matters of concern you may have.

If we are unable to rectify these matters, we will offer to return your entire lettings fee for the property your complaint relates to, minus costs.