

UK OVERNIGHT AND WORLDWIDE DELIVERIES

2016



ONFLIGHT
COURIERS ▶

ONFLIGHT
FREIGHT ▶

ONFLIGHT
STORAGE ▶

+44 020 7250 3151

www.onflight.co.uk

NO ITEM TOO SMALL NO CONSIGNMENT TOO LARGE

About us

With over 35 years of in-house industry experience there are very few items, no matter how strange or unusual that we have not already delivered.

Our mission is to augment your support department in the progressing and smooth completion of its UK and international deliveries, whilst adhering to your company ethos. We know that your business is unique, so we provide a bespoke client specific service, offering 24 hours access, 7 days a week contact with your personal account manager. Our clients have the peace of mind in knowing that we at Onflight Couriers take personal ownership of their consignment from the moment it is collected until they have received proof of delivery (POD).

Even on the rare occasion that a consignment goes awry or falls off the grid, it is our task to track, trace and if necessary re-route to ensure that your parcel reaches it's destination on time; you will however always be advised should there be an expected delay outside of our control.

We deliver to over 200 countries world-wide, choosing the most appropriate service and time-scale to match your requirements. The combination of our extensive network of agents and affiliates across the globe and our having pioneered the development and implementation of what is now a market leading online courier booking and tracking system, ensures we are confident in our ability to monitor all consignments throughout transit.

We take pride in the understanding of our client's requirements and are just as happy if you prefer to make your booking by phone as we are if you use our online service. It is our aim to make your experience with Onflight Couriers as stress free as possible.

Environmental

We are committed to delivering the finest UK and International courier service, whilst being conscious of our responsibility as a company to environmental control and the reduction of our carbon footprint where ever possible.

We are therefore proud to be a corporate supporter of *Trees for life*, one of the UK's most respected conservation group; doing wonderful environmental work in restoring the Caledonian Forest and contributing to carbon sequestration.



Our Services

Onflight Couriers provides an unparalleled worldwide express delivery service.

We offer a bespoke client-specific service characterised by direct personal contact 24 hours a day, 7 days a week.

Your business is unique and as such we offer you a customised service to meet your individual needs.

International standard Express Delivery

- Delivery of document and non-document shipments in accordance with Onflight Couriers published transit time schedules using pre-arranged flight routing worldwide.

International Special Delivery

- Delivery of documents shipment in accordance with the client's stated delivery deadlines using the first available flight departure and or dedicated ground couriers as required.

UK Overnight Delivery

- Delivery of documents and non-document shipments to U.K mainland and highlands using an approved and managed third party parcels carrier.

Timed Deliveries

- If the client requires International timed deliveries, he or she is advised to place the time delivery into the instructions column on the airway bill or notify Onflight Couriers Verbally by phone, or at the time of online booking, and a price will be confirmed for that destination.

Freight Services

- We are committed to providing a competitive and reliable freight services, and will always respond to the needs of each and every client. With our established network of affiliates around the world we are in a good position to deliver your wishes. We have also introduced a new service for barrels, cars, and household goods to the Caribbean via air cargo or sea freight. Countries covered include Antigua, Barbados, Dominica, Grenada, Guyana, Jamaica, St Kitts, St Lucia, St Vincent and Trinidad.

Import / Collection

- Please confirm the name of contact, collection address with telephone number provided for ease of collection. For non-document shipments please confirm the nature and cost of goods for customs purposes. Please note a pro-forma invoice may be required from areas outside the EEC countries – this will be generated at time of online booking.

Pick, Pack & Distribution

- Shipment storage, order picking and distribution to client's individual specification and instructions.

Insurance

- Onflight Couriers offer £50.00 standard liability per consignment for lost or damaged goods in respect of any documents or parcels contained in the shipment.
- If the customer wishes or thinks that the goods are valued more than the actual standard liability an additional premium must be taken: Onflight Couriers offers additional cover at £50.00 per £1,000.00 per consignment dependent of shipment.
- All consignments must be packed suitable in its original packaging for insurance purposes.

Pricing & Invoices

- All invoices are sent on a weekly or monthly basis, depending on the client's requirements. Invoices can be styled by departments, cost codes and by names with a summary page showing a breakdown of departmental cost for accounts purposes.
- Airline fuel surcharges of 14% will be added to the net total. This levy is charged by the airlines and in turn passed on to the customer. This charge can go down as well as up depending on the world oil prices. VAT is charged accordingly to all EC destinations together with the fuel surcharge.
- Our terms for payment are 14 days from invoice date and all queries must be raised or notified within 7 working days.
- Our terms and conditions are stated at the back of our brochure.

Exemptions

- Due to the nature of its business, Onflight Couriers must classify itself as exempt from a number of circumstances which may affect the transit time or delivery of any consignment or which may delay status updates on any consignments. Such exemptions include but are not limited to flight delays or re-routing, technical difficulties or airline handlings errors, delays caused by local weather conditions, natural disasters, acts of terrorism, civil unrest or states of war, delays caused as a result of local customs regulations or the collection of any locally levied tax or duty payments.
- Shipments delayed for exempt reasons will be clearly highlighted on any reporting routines for the client information.
- If the transport of goods involved a destination or a stop in a country other than the country of departure, the Warsaw Convention may be applicable and limits the liability of Onflight Couriers in respect of loss or damage to goods. All shipments are carried according to our terms & conditions of carriage as listed.

Performance Quality and Security Management

- Proof of delivery information for every shipment sent is available and each new update is reported daily by email or via the web track and trace. These details are also printed on each invoice as further confirmation that the services charged for have been delivered.
- We also conduct regular checks of internal procedures and quality audits of agents, suppliers and sub-contractors to ensure our own high standards are met.

- Onflight Couriers will provide a secure environment for processing and transportation of its client's shipments when these are within its direct control. Our staff are vetted prior to employment and references checked and vehicles that deliver or collect from airlines or secure "airside" location are tracked for additional security

Online Booking and Tracking

- We have the most advanced booking and tracking system in the industry which enables you to book consignments in a fast and efficient manner, and follow the progress of your items en-route all over the world.
- You will have full access to our online system to allow you to administer your bookings, with a full database of saved consignee addresses for ease of use.
- A POD (proof of delivery) can be obtained from our web site or verbally if required. We can also automatically email all POD's to you if required.
- We are happy to spend time with you to introduce you to our simple airway bills, pro-forma invoices and online booking system, and the various requirements to achieve fast and efficient delivery.

Onflight Couriers

We also provide a same-day specialist courier service throughout the UK

Office

Unit1. 73 Central Street
London
EC1V 8BU

Tel: 0845 521 2017

Tel: 020 7250 3151

www.onflight.co.uk

info@onflight.co.uk

Our Services

We offer four timed delivery services to UK mainland at unbelievable rates to suit times that you wish your goods to arrive the next working day. When calling with your booking(s) or collection(s) please confirm the service(s) that you require.

UK – Tariff Guide

Timed	1st 10kgs	Add per 1kgs
17.00 hrs	£19.00	£0.88
12.00 hrs	£27.00	£0.99
10.30 hrs	£33.00	£1.10
09.00 hrs	£45.00	£1.32

Saturday Delivery Surcharge

Additional £20.00 plus above timed services

For all Saturday deliveries we offer services for:

12:00 hrs

10:30 hrs

9:00 hrs

Carriage Forward

Additional £25.00

Please confirm your collections before 12.00pm the same working day for second day delivery by emailing info@onflight.co.uk or tel.020 7250 3151

An additional £10.00 surcharge is charged for bookings received after 12.00pm. Please note cut off time for all carriage forward bookings is 14:45.

Additional heavy weight charge

Maximum weight 25kgs per item

100 - 149 kilos = £22.00

150 - 199 kilos = £44.00

200 kilos plus = £88.00

VAT

VAT is charged at the standard rate for all UK deliveries.

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
ALBANIA				
Tirana	36.95	8.80	16.50	2/3
Other	40.40	8.80	16.50	3/4
ALGERIA				
Algiers	36.95	8.80	16.50	2/4
Others	40.40	8.80	16.50	2/4
AMERICAN SAMOA				
All	36.95	8.80	16.50	5/6
ANDORRA				
All	43.90	8.80	16.50	2
ANGOLA				
All	30.60	9.90	16.50	4/5
ANGUILLA				
The Valley	27.70	8.80	16.50	3
Other	41.60	8.80	16.50	3/4
ANTIGUA				
St Johns	27.70	8.80	16.50	2/3
Other	30.10	8.80	16.50	3/4
ARGENTINA				
Buenos Aires	27.70	8.80	16.50	3
Other	41.60	8.80	16.50	3/4
ARMENIA				
All	36.95	8.80	16.50	3/4
ARUBA				
Oranjestad	27.70	8.80	16.50	2/3
Other	41.60	8.80	16.50	3/4
AUSTRALIA				
Sydney	21.40	8.25	16.50	2
Adelaide / Brisbane / Canberra / Melbourne / Perth	23.10	8.25	15.00	3/4
Other	28.90	8.25	16.50	3/4
AUSTRIA				
Vienna (1010 - 1230)	21.95	4.95	0.00	1
Other	33.50	4.95	0.00	1/2
AZERBAIJAN				
Baku	35.80	8.80	16.50	3
Other	40.40	8.80	16.50	3/4
BAHAMAS				
Freeport / Nassau	30.05	8.80	16.50	3
Other	33.50	8.80	16.50	3/4
BAHRAIN				
All	21.95	8.25	11.00	2
BANGLADESH				
All	27.70	8.25	11.00	2/3
BARBADOS				
Bridgetown	30.05	8.80	11.00	3
Other	39.30	8.80	11.00	3/4

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
BARBUDA				
All	39.30	8.80	11.00	2/4
BELARUS				
Minsk	37.60	8.80	11.00	2
Other	37.60	8.80	11.00	2/4
BELGIUM				
Brussels (1000 - 1199)	16.20	3.30	0.00	1
Other	39.30	3.85	0.00	1
BELIZE				
Belize City	30.05	8.80	11.00	3
Other	34.70	8.80	11.00	3/4
BENIN				
Cotonou	31.20	9.35	11.00	3/5
Other	34.65	9.35	11.00	3/5
BERMUDA				
All	30.05	8.80	11.00	3
BOLIVIA				
La Paz	30.05	8.80	11.00	3
Other	36.95	8.80	11.00	4/5
BONAIRE				
Kralendijk	30.05	8.80	11.00	3
Other	36.95	8.80	11.00	3/4
BOTSWANA				
All	30.05	8.80	11.00	3/5
BRAZIL				
Rio de Janiero / Sao Paulo	28.90	8.80	11.00	3
Other	39.30	8.80	11.00	3/4
BRUNEI				
Bandar Seri Begawan	27.80	12.00	16.50	3
Other	36.95	12.00	16.50	4
BULGARIA				
All	36.95	8.80	16.50	1/3
BURKINA FASO				
All	33.50	9.35	16.50	3
BURUNDI				
All	33.50	9.35	11.00	3/5
CAMBODIA				
All	33.50	7.15	11.00	4/5
CAMEROON				
All	33.50	8.80	11.00	5/6
CANADA				
All	22.50	4.95	11.00	2/3
CAPE VERDE ISLANDS				
All	33.50	8.80	11.00	3/6
CAROLINE ISLANDS				
All	33.50	8.25	11.00	5/6
CAYMAN ISLES				
Georgetown	30.05	8.80	11.00	3
Other	36.95	8.80	11.00	3/4
CENTRAL AFR. REPUBLIC				
All	36.95	9.35	11.00	4/5

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
CHAD				
All	36.95	9.35	11.00	3/5
CHANNEL ISLES				
Jersey / Guernsey	26.30	3.95	0.00	1
CHILE				
Santiago	30.05	8.80	11.00	4
Other	39.30	8.80	11.00	4/5
CHINA				
Beijing	24.90	9.63	15.40	2
Shanghai	24.90	9.63	15.40	3
Other	33.50	9.63	15.40	4/5
COLOMBIA				
Bogota	30.05	8.80	11.00	3
Other	39.30	8.80	11.00	3/4
COOK ISLANDS				
All	32.40	9.35	11.00	5/6
COSTA RICA				
San Jose	30.05	8.80	11.00	3
Other	39.30	8.80	11.00	3/4
CROATIA				
All	36.95	8.80	11.00	1/3
CUBA				
All	32.40	8.80	11.00	3/4
CURACAO				
Willemstad	30.05	8.80	11.00	1/3
Other	39.30	8.80	11.00	2/4
CYPRUS				
South only	23.10	5.06	0.00	1/2
North (Turkish)	32.40	8.25	0.00	2/3
CZECH REPUBLIC				
Prague	27.80	4.95	0.00	1
Other	32.40	5.23	0.00	2
DENMARK				
Copenhagen (1000 - 2450)	19.70	3.30	0.00	1
Other	27.70	3.85	0.00	2
DJIBOUTI				
All	34.70	10.45	11.00	3/5
DOMINICA				
Roseau	34.70	9.35	11.00	3
Other	36.95	9.35	11.00	3/4
DOMINICAN REPUBLIC				
Santo Domingo	34.70	8.25	11.00	3
Other	36.95	10.35	11.00	3/4
EAST TIMOR				
Dili Only	40.50	9.80	11.00	6/8
ECUADOR				
Guayaquil / Quito	34.70	10.35	11.00	3
Other	36.95	10.35	11.00	3/4
EGYPT				
All	25.40	9.25	11.00	2

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
EL SALVADOR				
San Salvador	34.70	10.35	11.00	3
Other	36.95	10.35	11.00	3/4
EQUATORIAL GUINEA				
Malabo only	40.50	9.80	11.00	3/4
ERITREA				
Asmara only	34.70	10.35	11.00	3/4
ESTONIA				
Tallinn	27.80	7.05	0.00	2/1
Other	32.40	7.05	0.00	3/1
ETHIOPIA				
All	32.40	9.80	11.00	3/5
FALKLAND ISLANDS				
All	32.40	6.60	11.00	7/10
FAROE ISLANDS				
Thorshavn only	36.95	5.50	11.00	4/1
FIJI				
All	32.40	8.80	11.00	5/6
FINLAND				
Helsinki (00100 - 00980)	21.95	3.30	0.00	1
Other	27.70	3.30	0.00	1/2
FRANCE				
Paris (75- 92- 93)	16.20	3.30	0.00	1
Areas 77- 78- 91- 94- 95	21.95	3.30	0.00	1
Other Mainland	27.80	3.85	0.00	1/2
Corsica	27.80	3.85	0.00	3/4
FRENCH GUIANA				
Cayenne	34.70	9.35	11.00	3/4
Other	36.95	9.35	11.00	4/5
FRENCH POLYNESIA				
All	36.95	9.35	11.00	5/6
GABON				
All	36.95	9.35	11.00	2/4
GAMBIA				
All	36.95	9.35	11.00	3/5
GEORGIA				
All	36.95	9.35	11.00	3/4
GERMANY				
Berlin / Cologne / Düsseldorf / Frankfurt / Hamburg / Hannover / Munich / Stuttgart	20.80	3.30	0.00	1
Other	31.20	3.85	0.00	1/2
GHANA				
All	27.80	9.35	16.50	3/4
GILBRALTAR				
All	36.95	5.50	0.00	2
GREECE				
Athens (10000 - 11999)	20.80	5.50	0.00	1
Thessalonika	23.10	5.50	0.00	2
Other incl. Islands	27.80	6.05	0.00	2

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DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
GREENLAND				
All	27.80	6.05	0.00	2/3
GRENADA				
St George's	30.10	8.80	11.00	3/4
Other	38.10	8.80	11.00	4/5
GUADELOUPE				
Pointe a Pitre	30.10	8.80	11.00	4/5
Other	38.10	8.80	11.00	5/6
GUAM				
All	36.95	8.80	11.00	5/6
GUATEMALA				
Guatemala City	30.10	8.80	11.00	3/4
Other	38.10	8.80	11.00	4/5
GUINEA				
All	32.40	10.45	11.00	3/5
GUINEA BISSAU				
Bissau only	32.40	10.45	11.00	3/4
GUYANA				
Georgetown	30.10	8.80	11.00	3/4
Other	38.10	8.80	11.00	4/5
HAITI				
Port au Prince	30.10	8.80	11.00	3/4
Other	38.10	8.80	11.00	4/5
HONDURAS				
Tegucigalpa / San Pedro Sula	30.10	8.80	11.00	3
Other	38.10	8.80	11.00	3/4
HONG KONG				
All	19.10	6.33	10.00	2
HUNGARY				
Budapest	25.50	5.50	0.00	1
Other	32.40	6.05	0.00	2
ICELAND				
All	36.95	5.50	10.00	1/2
INDIA				
All	21.95	5.50	13.20	2/3
INDONESIA				
Jakarta	23.10	9.63	16.50	2
Other	32.40	9.90	16.50	3/4
IRAN				
All	30.10	8.80	13.20	4/5
IRELAND (Republic Of)				
Dublin (1-24)	16.20	3.30	0.00	1
Other	21.95	3.85	0.00	1
ISLE OF MAN				
All	21.95	4.80	0.00	1
ISRAEL				
Tel Aviv	21.95	6.05	11.00	1
Other	27.80	6.05	11.00	2

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DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
ITALY				
Milan (20100-20161) /				
Rome (00100-00199)	20.80	3.30	0.00	1
Other Mainland		3.85	0.00	1/2
Sardinia	28.90	3.85	0.00	4
IVORY COAST				
Abidjan	32.40	10.45	11.00	2/4
Other	32.40	10.45	11.00	2/4
JAMAICA				
Kingston	30.10	8.80	11.00	3/4
Other	36.95	8.80	11.00	4
JAPAN				
Tokyo	23.10	7.70	16.50	2
Other	28.90	8.25	16.50	3
JORDAN				
All	25.40	7.70	13.20	2/3
KAZAKHSTAN				
All	34.70	7.70	11.00	3/4
KENYA				
All	27.80	8.80	11.00	3/4
KIRIBATI				
All	33.50	7.70	13.20	5/6
KOSOVO				
All	33.50	7.70	13.20	2/4
KUWAIT				
All	33.50	7.70	13.20	2
KRYGYZSTAN				
All	36.95	8.80	11.00	3/4
LAOS				
All	31.20	6.05	11.00	4/5
LATVIA				
Riga	27.80	6.05	0.00	1
Other	31.20	6.05	0.00	2
LEBANON				
All	27.80	7.15	13.20	3
LESOTHO				
All	32.40	7.15	11.00	3/5
LIECHTENSTEIN				
All	32.40	4.95	11.00	1
LITHUANIA				
All	36.95	8.25	0.00	2/3
LUXEMBOURG				
All	21.40	2.75	0.00	1
MACAU				
All	27.80	9.25	13.20	3
MACEDONIA				
All	37.20	9.25	11.00	2/3
MADAGASCAR				
All	31.20	9.53	11.00	3/5
MALAWI				
All	30.10	9.53	11.00	2/4

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
MALAYSIA				
Kuala Lumpur	21.95	7.75	13.20	1/3
Other	25.40	8.50	13.20	1/4
MALDIVES				
All	32.40	8.70	11.00	4/5
MALI				
All	32.40	8.70	11.00	3/5
MALTA				
All	21.95	7.05	0.00	2
MARSHALL ISLANDS				
All	33.50	10.35	11.00	5/6
MARTINIQUE				
Fort de France	28.90	10.35	11.00	1/3
Other	36.95	10.35	11.00	2/4
MAURITANIA				
All	33.50	10.90	11.00	3/5
MAURITIUS				
All	33.50	10.90	11.00	2/4
MAYOTTE				
All	33.50	9.90	11.00	5/7
MELANESIA				
All	36.80	10.90	11.00	5/7
MEXICO				
Mexico City	28.90	9.50	11.00	3
Other	36.95	9.50	11.00	3/4
MICRONESIA				
All	33.50	10.90	11.00	5/6
MOLDOVA				
All	37.70	9.80	11.00	3/4
MONACO				
All	27.80	4.00	0.00	1/2
MONGOLIA				
Ulaanbaatar only	33.50	9.90	11.00	6
MONTSERRAT				
Plymouth	28.90	9.35	11.00	3
Other	36.95	9.35	11.00	3/4
MOROCCO				
All	32.40	10.45	11.00	3/4
Ceuta, Melila (Spanish)	42.80	10.45	11.00	4/5
MOZAMBIQUE				
All	32.40	7.15	11.00	4/5
MYANMAR				
All	32.40	7.15	11.00	4/5
NAMIBIA				
Windhoek	32.40	7.15	11.00	3/4
Other	34.70	7.15	11.00	4/5
NAURU				
All	32.40	7.15	11.00	5/6
NEPAL				
Kathmandu	33.50	9.08	11.00	4/7
Other	36.95	9.08	11.00	4/7

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DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
NETHERLANDS				
Amsterdam/ Rotterdam /	16.20	3.30	0.00	1
The Hague / Utrecht	16.20	3.30	0.00	1
Other	21.95	3.85	0.00	1
NEW CALEDONIA				
All	33.50	9.08	11.00	5/6
NEW ZEALAND				
Auckland	27.80	8.25	16.00	3
Other	33.50	9.08	16.00	3/4
NICARAGUA				
Managua	33.50	9.08	11.00	3/4
Other	36.95	9.08	11.00	4/5
NIGER				
All	33.50	9.08	11.00	4/5
NIGERIA				
Lagos	20.20	7.15	15.00	4/5
Other	30.10	9.35	15.00	4/5
NIUE				
All	33.50	9.08	11.00	5/6
NORTH KOREA				
Pyongyang only	33.50	9.08	11.00	6
NORTHERN MARIANA ISL.				
All	36.95	9.08	11.00	5/6
NORTHERN SOMALIA				
On request	33.50	9.08	11.00	4/6
NORWAY				
Oslo (0001 - 1200)	21.95	3.30	11.00	1
Bergen / Stavanger (4000 -				
4029)	24.30	3.30	11.00	2
Other	29.50	3.30	11.00	2/3
OMAN				
All	25.40	8.25	13.20	3/4
PAKISTAN				
All	25.40	9.35	13.00	2/3
PALAU				
All	34.70	8.80	11.00	5/6
PANAMA				
Panama City	30.10	8.25	11.00	3
Other	36.95	9.08	11.00	3/4
PAPUA NEW GUINEA				
All	32.40	8.25	11.00	5/6
PARAGUAY				
Asuncion	30.10	8.25	11.00	3/4
Other	36.95	9.08	11.00	3/4
PERU				
Lima	30.10	8.25	11.00	3/4
Other	36.95	9.08	11.00	4/5
PHILIPPINES				
Manila	23.10	9.08	13.20	3
Other	27.80	9.08	13.20	3

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
PITCAIRN ISLANDS				
All	32.40	8.25	13.20	5/6
POLAND				
Warsaw	25.40	6.05	0.00	1
Other	31.20	6.05	0.00	2
PORTUGAL				
Lisbon (1000 - 1900 excl.1495)	21.95	5.50	0.00	1
Other Mainland	29.50	6.05	0.00	2
Funchal- Madeira (9000)	48.50	10.45	0.00	3
Azores & Madeira (9001 - 9999)	48.50	10.45	0.00	3
PUERTO RICO				
San Juan	30.10	8.80	11.00	3
Other	36.95	9.08	11.00	3/4
QATAR				
All	25.40	8.80	13.20	2
REUNION ISLAND				
All	32.40	8.80	13.20	4
ROMANIA				
Bucharest	34.70	7.98	0.00	1/2
Other	36.95	7.98	0.00	3/4
RUSSIAN FEDERATION				
Moscow	33.50	7.98	10.00	1/2
St Petersburg	39.95	7.98	15.00	3
Other	40.40	7.98	15.00	4/5
RWANDA				
Kigali	32.40	8.80	11.00	3/4
Other	36.95	8.80	11.00	4/5
SABA				
All	38.20	9.25	11.00	2/4
SAIPAN				
All	38.20	9.25	11.00	5/6
SAN MARINO				
All	31.20	6.50	0.00	2/3
SAO TOME & PRICIPE				
All	32.40	9.80	11.00	3/5
SAUDI ARABIA				
All	24.30	9.53	13.20	2
SENEGAL				
All	32.40	9.80	11.00	2/4
SERBIA / MONTENEGRO				
Belgrade	32.40	8.50	0.00	2/4
Other	34.70	8.50	0.00	3/5
SEYCHELLES				
All	30.10	9.90	16.50	3/5
SIERRA LEONE				
Freetown only	32.40	8.80	11.00	4/5
SINGAPORE				
All	19.70	7.70	11.00	2

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
SLOVAK REPUBLIC				
Bratislava	27.80	6.60	0.00	1/2
Other	33.50	7.15	0.00	2
SLOVENIA				
Ljubljana	27.80	6.60	0.00	1/2
Other	33.50	7.15	0.00	2
SOLOMAN ISLANDS				
All	33.50	8.25	11.00	5/6
SOMALIA				
Mogadishu only	33.50	8.25	11.00	6
SOUTH AFRICA				
Johannesburg	24.30	4.95	11.00	1/2
Capetown- Durban	27.80	6.05	11.00	1/2
Other	27.80	6.05	11.00	2/3
SOUTH KOREA				
Seoul	25.40	8.25	16.50	2
Other	27.80	8.25	16.50	3
SPAIN				
Madrid (28000 - 28079) /				
Barcelona (08000 - 08079)	16.20	3.85	0.00	1
Other Mainland	26.60	4.95	0.00	2
Balearic & Canary Islands	42.50	8.25	0.00	2
Ceuta & Melilla (Morocco)	42.50	8.25	0.00	2
SRI LANKA				
Colombo	25.40	8.25	11.00	2/3
Other	25.40	8.25	11.00	3
ST. BARTHELEMY				
All	36.95	8.80	11.00	2/4
ST. CROIX				
Frederiksted	28.90	8.80	11.00	3/4
Other	36.95	8.80	11.00	4/5
ST. EUSTACIUS				
All	36.95	8.80	11.00	2/4
ST. HELENA				
All	33.50	7.15	11.00	10
ST. KITTS & NEVIS				
Basseterre	28.90	8.80	11.00	3
Other	36.95	8.80	11.00	3/4
ST. LUCIA				
All	36.95	8.80	11.00	3/4
ST. MAARTEN				
Philipsburg	28.90	8.80	11.00	3
Other	36.95	8.80	11.00	3/4
ST. MARTIN				
Marigot	28.90	8.80	11.00	3
Other	36.95	8.80	11.00	3/4
ST. VINCENT				
Georgetown	28.90	8.80	11.00	3
Other	36.95	8.80	11.00	3/4

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
SUDAN				
Khartoum	32.40	8.80	11.00	3/4
Other	36.95	8.80	11.00	4/6
SURINAME				
Paramaribo	28.90	8.80	11.00	3/4
Other	36.95	8.80	11.00	4/5
SWAZILAND				
Mbabane	29.90	8.80	11.00	3/4
Other	36.95	8.80	11.00	4/5
SWEDEN				
Stockholm / Lund / Malmo / Gothenburg	21.95	3.30	0.00	1
Other	28.90	3.85	0.00	1/2
SWITZERLAND				
Zurich (8000 - 8099) / Geneva (1200 - 1230)	21.95	3.30	11.00	1
Yverdon / Zug / Lausanne / Lugano / Basle / Berne / Montreux	30.10	3.85	11.00	1/2
Other	33.50	3.85	11.00	1/2
SYRIA				
All	25.40	8.25	11.00	4/5
TAIWAN				
Taipei	21.95	8.25	13.20	2
Other	28.90	8.25	13.20	3
TAJKISTAN				
All	32.40	6.05	11.00	3/4
TANZANIA				
Dar-Es-Salaam	30.10	8.80	13.20	3/4
Other	30.10	8.80	13.20	4/5
THAILAND				
Bangkok	21.95	7.15	11.00	2
Other	26.60	7.70	11.00	3
TOGO				
All	32.40	9.90	11.00	2/5
TOKELAU				
All	32.40	8.80	11.00	5/6
TONGA				
All	32.40	9.90	11.00	5/6
TRINIDAD & TOBAGO				
Port of Spain	30.10	8.80	11.00	2/3
Other	36.95	8.80	11.00	2/4
TUNISIA				
All	32.40	9.90	11.00	2/4
TURKEY				
Istanbul	21.95	5.50	16.50	1/2
Other	25.40	5.50	16.50	2/3
TURKMENISTAN				
All	34.65	7.70	11.00	3/4

S2013B International

DESTINATION	First 1/2Kg	Add 1/2 Kg	Non Docs	Transit Time
TURKS & CAICOS ISLES				
Cockburn	28.90	8.80	11.00	2/3
Other	36.95	8.80	11.00	3/4
TUVALU				
All	32.40	7.70	11.00	5/6
U.K. VIRGIN ISLES				
Road Town	28.90	8.80	11.00	3
Other	36.95	8.80	11.00	3/4
U.S. VIRGIN ISLES				
Charlotte Amalie	28.90	8.80	11.00	3
Other	36.95	8.80	11.00	3/4
UGANDA				
All	30.10	10.45	22.00	2/5
UKRAINE				
Kiev	35.70	8.50	11.00	2/3
Other	35.70	8.50	11.00	3/4
UNITED ARAB EMIRATES				
All	21.95	7.15	11.00	1/2
UNITED STATES				
New York (see zip codes)	19.10	3.85	11.00	1
Other	20.80	4.95	11.00	2
URUGUAY				
Montevideo	28.90	8.80	11.00	3/4
Other	36.95	8.80	11.00	4/5
UZBEKISTAN				
Tashkent	35.80	8.80	11.00	3/4
Other	35.80	8.80	11.00	4/5
VANUATU				
All	32.40	7.70	11.00	5/6
VATICAN CITY				
All	30.10	5.50	0.00	2/3
VENEZUALA				
Caracas	28.90	8.80	11.00	3/4
Other	36.95	8.80	11.00	4/5
VIETNAM				
All	32.30	7.98	11.00	3/4
WALLIS & FORTUNA				
All	32.30	9.08	11.00	5/6
WESTERN SAMOA				
All	32.30	9.08	11.00	5/6
YEMEN				
All	30.00	8.80	13.20	4/5
ZAMBIA				
Lusaka	31.20	10.45	22.00	3/4
Other	40.95	12.00	22.00	4/5
ZIMBABWE				
All	31.20	10.45	22.00	3/4



CREDIT APPLICATION FORM

Name of Company:

Address:

..... Postcode:

Tel: Fax:

E-mail Address:

Vat No: Company Reg No:

Bank: Sort Code:

Account Name: Account No:

References:

1:

.....

2:

.....

Company Contact Names & Direct Tel No's

Reception:Tel No.....

Accounts:Tel No:

Email for electronic invoice to:.....

Credit Limit Required £..... Per Week / Month

Name:..... Position in Company

Signature: Date:

Terms and Conditions



Please read and sign terms and conditions for Onflight Couriers to confirm that you are in agreement with their terms.

The information supplied will be used by Onflight Couriers for administrative purposes only. The information will be retained for the company's use and no details will be passed on to any third party or used inappropriately.

Fuel Surcharge



Fuel and congestion surcharge applies at 15%. I apply to open a Trading Account and agree that the transactions regarding this account will be subject to Onflight Couriers Ltd Trading Conditions, which I have read and accept, and that account facilities will be granted but may be withdrawn without prior notice if the agreed credit terms are not adhered to.

Signature

Date

Payment Terms



Payment terms of 14 days from date of invoice. Overdue accounts subject to a surcharge of 3% per month.

I apply to open a Trading Account and agree that the transactions regarding this account will be subject to your Standard Conditions of Carriage, which I have read and accept, and that account facilities will be granted but may be withdrawn without prior notice if the agreed credit terms are not adhered to.

Signature

Date

ONFLIGHT COURIERS LIMITED

TERMS AND CONDITIONS

IMPORTANT NOTICE

By using the services offered by Onflight you as "Shipper" are agreeing on your behalf and on behalf of anyone else having an interest in the shipment, that the terms and conditions of Onflight Couriers Ltd henceforth referred to as "Onflight" or "the company", shall apply from the time that Onflight accepts the Shipment unless otherwise agreed in writing by an authorised officer of the company.

"Shipment" means all documents or parcels that travel under one waybill and which may be carried by any means the company chooses, including air, road or any other carrier. A "waybill" shall include any label produced by the automated waybill systems of Onflight or its agents, or consignment note and shall incorporate these Terms and Conditions. Every Shipment is transported on a limited liability basis as provided herein. If the Shipper requires greater protection, then insurance⁹ may be arranged at an additional cost*. (Please see below for further information).

-1. Customs, Exports and Imports

Onflight may perform any of the following activities on Shipper's behalf: (1) complete any documents, amend product or service codes, and pay any duties or taxes required under applicable laws and regulations, (2) act as Shipper's forwarding agent for customs and export control purposes and as Receiver solely for the purpose of designating a customs broker to perform customs clearance and entry and (3) redirect the Shipment to Receiver's import broker or other address upon request by any person who Onflight believes to be authorised.

-2. Unacceptable Shipments

Shipment will be deemed unacceptable if:

it is classified as hazardous material, dangerous goods, prohibited or restricted articles by IATA (International Air Transport Association), ICAO (International Civil Aviation Organisation), ADR (European Road Transport Regulation on dangerous goods), any applicable government department or other relevant organisation; no customs declaration is made when required by applicable customs regulations; it contains counterfeit goods, animals, bullion, currency, banderols/tax stickers, bearer form negotiable instruments, precious metals and stones; real or imitation firearms, parts thereof, weapons, explosives and ammunition; human remains, pornography or illegal narcotics/drugs), it contains any other item which Onflight decides cannot be carried safely or legally, or its packaging is defective or inadequate.

-3. Deliveries and Un-deliverables

Shipments cannot be delivered to PO boxes or postal codes unless prior agreement has been received from an authorised Onflight officer. Shipments are delivered to the Receiver's address given by Shipper but not necessarily to the named Receiver personally. Shipments to addresses with a central receiving area will be delivered to that area. If the Shipment is deemed to be unacceptable, or it has been undervalued for customs purposes, or *receiver* cannot be reasonably identified or located, or *receiver* refuses delivery or to pay for delivery, Onflight shall use reasonable efforts to return the Shipment to Shipper at Shipper's cost, failing which the Shipment may be released, disposed of or sold by Onflight without incurring any liability whatsoever to Shipper or anyone else, with the proceeds applied against service charges and related administrative costs and the balance of the proceeds of a sale to be returned to Shipper.

-4. Inspection

Onflight has the right to open and inspect a Shipment without notice.

-5. Shipment Charges

Onflight Shipment charges are calculated on the higher of actual or volumetric weight and any Shipment may be re-weighed and re-measured by Onflight to confirm this calculation. The Shipper will pay or reimburse Onflight for all Shipment charges, ancillary charges, duties, taxes or any other amounts owed to Onflight for providing services on Shipper's behalf and all fines, claims. Damages and expenses incurred if the Shipment is deemed un-acceptable for transport as described in section 2.

-6. Onflight Liability

Onflight liability is strictly limited to direct loss and damage only and to the per kilo/lb limits in this Section 6. All other types of loss or damage are excluded (including but not limited to lost profits, income, interest, future business), whether such loss or damage is special or indirect, and even if the risk of such loss or damage was brought to Onflight's attention before or after acceptance of the Shipment. If a Shipment combines carriage by air, road or other mode of transport, it shall be deemed to have been carried by air. Onflight's liability in respect of any one Shipment transported, without prejudice to Sections 7-11, is limited to its actual cash value and shall not exceed: £16.50 /kilogram or £7.55/lb for Shipments transported by air or other non-road mode of transportation, or £8.00/kilogram or £3.60 /lb for Shipments transported by road. Claims are limited to one claim per Shipment settlement, which will be full and final settlement for all loss or damage in connection therewith. If Shipper regards these limits as insufficient it must make a special declaration of value and request insurance as described in Section 8 (Shipment Insurance) or make its own insurance arrangements, failing which Shipper assumes all risks of loss or damage.

-7. Time Limits for Claims

All claims must be submitted in writing to Onflight within seven (07) days from the date that Onflight accepted the Shipment, failing which Onflight shall have no liability whatsoever.

-8. Shipment Insurance⁹

Onflight can arrange insurance for Shipper covering the actual cash value in respect of loss of or physical damage to the Shipment, provided the Shipper has requested same and pays the applicable premium. Shipment insurance does not cover indirect loss or damage, or loss or damage caused by delays.

-9. Delayed Shipments and Money-Back Guarantee

Onflight will make every reasonable effort to deliver the Shipment according to our regular delivery schedules, but these schedules are not binding and do not form part of the contract. Onflight is not liable for any damages or loss caused by delays.

-10. Circumstances beyond our Control

Onflight is not liable for any loss or damage arising out of circumstances beyond Onflight's control. These include but are not limited to:- electrical or magnetic damage to, or erasure of, electronic or photographic images, data or recordings; any defect or characteristic related to the nature of the Shipment, even if known to us; any act or omission by a person not employed or contracted by us- e.g. Shipper, Receiver, third party, customs or other government official; "Force Majeure" - e.g. earthquake, cyclone, storm, flood, fog, war, plane crash or embargo, riot or civil commotion, industrial action.

-11. International Conventions

If the Shipment is transported by air and involves an ultimate destination or stop in a country other than the country of departure, the Montreal Convention, or the Warsaw Convention as applicable, governs. For international road transportation, the Convention for the International Carriage of Goods by Road (CMR) may apply. These conventions limit Onflight's liability for loss or damage.

-12. Shipper's Warranties and Indemnity

Shipper shall indemnify Onflight of any liabilities for loss or damage arising from shipper's failure to comply with any applicable laws or regulation and for Shipper's breach of the following warranties and representations: all information provided by Shipper or its representatives is complete and accurate; the Shipment was prepared in secure premises by Shipper's employees;

Shipper employed reliable staff to prepare the Shipment; Shipper protected the Shipment against unauthorised interference during preparation, storage and transportation to Onflight; the Shipment is properly marked and addressed and packed to ensure safe transportation with ordinary care in handling; all applicable customs, import, export and other laws and regulations have been complied with; and the waybill has been signed by Shipper's authorised representative and the Terms and Conditions constitute binding and enforceable obligations of Shipper.

-13. Routing

Shipper agrees to all routing and diversion, including the possibility that the Shipment may be carried via intermediate stopping places.

-14. Credit Card Payments

We accept payment with the following credit or debit cards: Visa credit and debit cards, MasterCard credit and debit cards, Charge cards: Switch/Maestro debit cards, Visa Electron cards. We do not accept cash, cheques or postal orders as payment online. By submitting an order to us through our site, you are confirming that the payment details provided on your order are valid and correct. All transactions will be in pounds sterling. Non-UK credit card providers and banks will determine the exchange rates to be applied and may add an additional processing or administration charge in relation to such payments which non-UK card holders will be liable to pay. Your debit / credit card will be charged at the time of placing the order.

-14a, Credit Card cancellations / Refunds

If we reject or cancel your order for any reason this will charge will be credited back to your account.

If you have made a mistake on the booking form or decide to cancel your order prior to collection, please contact us immediately on telephone no: 0845 521 2017 and we will arrange to cancel your order and refund your payment. Cancellations made after collection may result in a returns and administration charge being deducted from your refund.

Please keep your credit / charge / debit card safe; as we will only refund to the same credit / charge/ debit card you used for the payment.

Please note: under the Distance Selling Regulations EU customers have seven working days (beginning the day after receipt) to cancel your purchase (unless it is a purchase of financial services, food, drink or other perishable products; DVDs, CDs or software which have been unsealed; magazines; **or tailor-made / customised products**)

STATUTORY RIGHTS

Your UK statutory rights are not affected by our refunds policy.

-14. Governing Law

The Conditions shall be governed by and construed in accordance with the laws of England and you irrevocably submit to the exclusive jurisdiction of the courts of England.

[Download Terms and Conditions](#)



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